



2 N. Central Ave. Suite 1800, Phoenix, AZ 85004 • www.disclosedrx.com • 888-589-3340

Agile Channel Management Program

Welcome to DisclosedRx. We've been selected by your employer to help you reduce your out of pocket spend for High-Cost Specialty & Brand Medications. Many of us have already experienced the burden of paying for prescriptions to maintain our health. Fortunately, your employer has partnered with DisclosedRx to implement our Agile Channel Management program.

What is the Agile Channel Management Program?

This program consists of state-of-the-art systems that helps you get the high-cost specialty and brand medicines you need, at the lowest possible cost to you. High-cost medications like specialty medications, injectables, and most name brand medications can now be accessed through the Agile Channel Management program; usually at zero cost to you.

Examples of Agile Channel Management eligible drugs include:

- Enbrel
- Cosentyx
- Xeljanz
- Taltz
- Otezla
- Vemlidy
- Dupixent
- Tremfya
- Verzenio
- Biktarvy
- Triumeq
- Descovy
- Lumigan
- Kesimpta
- Vraylar
- Ozempic
- Trulicity
- Jardiance
- Ibrance

Just to name a few!

If you take one of these drugs, you can call DisclosedRx at **888.589.3340** or visit our member portal at www.disclosedrx.com and a friendly Prescription Navigator will assist you through program enrollment.

- Enrollment is easy, and we guide you through every step.
- Your Prescription Navigator will gather some information to help determine what you may be eligible for.
- Your Prescription Navigator works to get you set up on the best program available based on your specific situation, ensuring you get the medication you need at the lowest possible cost to you.
- In most cases, it results in your out-of-pocket costs being eliminated.

This program is just one of the ways your employer has chosen to deliver improved benefits to you. DisclosedRx's Agile Channel Management Program is your best way to fight increasing out of pocket costs of medications, so please don't delay in responding. Friendly Prescription Navigators are standing by to help you save money on your brand and specialty copays. Please call **888.589.3340** to speak with a Prescription Navigator and start saving today.

We're Here for You

At DisclosedRx, we're in this for people. You matter to us. That means:



Fiercely caring support



No games, no fine print



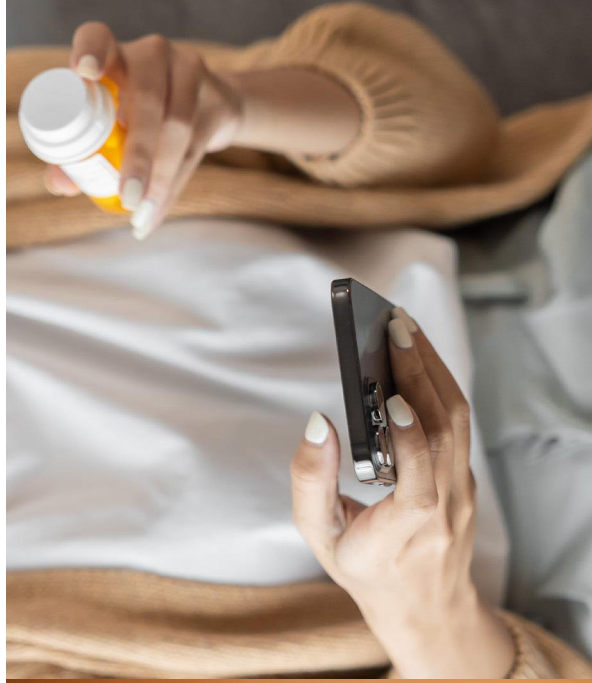
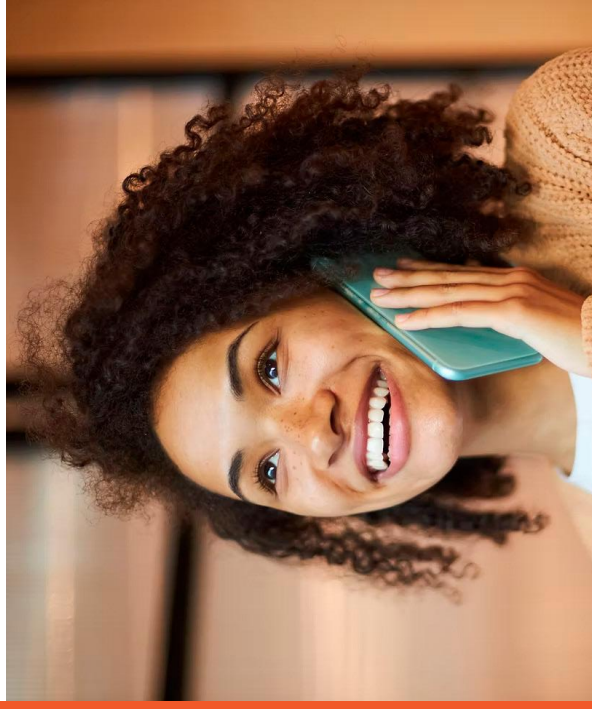
Tenacious problem-solving



Consistent follow-through

DisclosedRx[®]
The Fiduciary and Fully Disclosed PBM[™]

DisclosedRx[®]
The Fiduciary and Fully Disclosed PBM[™]



Let's make your medication easier to afford—together.

We don't just say we'll help—you'll see it, feel it, and count on it.

DisclosedRx's Agile Channel Management

(ACM) Program

DisclosedRx[®]
The Fiduciary and Fully Disclosed PBM[™]

 Call: 480-690-5091

 Email: acm@disclosedrx.com

 Visit: www.disclosedrx.com

We believe every member deserves access to affordable medication—with no runaround, no surprises, and real support every step of the way.



How it works

2 Alternative Sourcing



We partner with licensed international and specialized domestic pharmacies to get you the **same brand-name medications**—just at a much lower cost



You pay \$0. No deductible. No copay. Just delivered right to your door



We manage the prescription and refills, place the order, and track your shipment



If shipping to your home isn't an option, we'll help you find a solution—we don't give up when it gets hard

Enrollment is easy—just submit your ID and complete a short form. We take care of the rest.

1 Manufacturer Assistance



These manufacturer-sponsored programs provide your medication at no cost—if you qualify



We guide you through the application and handle the provider paperwork



Once approved, we stay with you—refill by refill—to make sure your meds keep coming

If you're eligible, this is the first stop. It's required because it provides the most savings—for you and your health plan.

What Is ACM?

At DisclosedRx, we're not just managing prescriptions—we're advocating for you. Agile Channel Management (ACM) is how we help you access the medications you need at the lowest possible cost. Through three savings options, we match you with the best program for your situation—with compassion, integrity, and zero compromise on care.

3 Copay Card/Coupon Help



If your medication has a coupon, we'll find it and make sure it's applied every time



We assist you with enrolling, contact the pharmacy, and ensure your cost stays low



If your card ever runs out, we don't leave you stranded—we circle back to find another path forward





2 N. Central Ave. Suite 1800, Phoenix, AZ 85004 • www.disclosedrx.com • 888-589-3340

- **Is DisclosedRx under my health insurance?**
 - No, DisclosedRx is the prescription benefit manager your employer has selected. We are a separate entity from your health insurance, but we are a component of your overall healthcare program.

- **What is the Agile Channel Management program?**
 - The Agile Channel Management program or “The ACM” is an exclusive program by DisclosedRx to maximize savings opportunities for our members and clients.

- **Do I have to obtain another Prior Authorization if I already have an approved PA?**
 - No, however, we will need to reach out to your provider for documentation. We strive to have no member disruption in medication therapy, and we are able to place overrides for medication continuation until documentation is received. If you already have an approved Prior Authorization from your prior PBM, you may continue to receive medication while we obtain documentation from your prescriber.

- **What is a copay card?**
 - A copay card is a savings option from the medication manufacturer. Copay cards help to lower your out-of-pocket cost for eligible medications.

- **How do I get a copay card?**
 - A copay card can be obtained from the manufacturer on their website. Our Prescription Navigators are available to assist you in locating and helping you to sign up for the savings.

- **Do I have to use a copay card?**
 - Yes, copay cards are a great savings to the member and the plan. By utilizing savings offers it will help to reduce costs out of pocket to the member.

- **What is a patient assistance program?**
 - Patient assistance are programs that the manufacturer sponsors. These programs provide financial assistance or free medication to qualifying individuals. If you take a medication that is not covered but has a patient assistance program, our Prescription Navigator team will guide you through the process. Your Prescription Navigator will remain with you for the length of your time on the plan and answer any questions you may have.

- **What is required from me if I am eligible for the patient assistance program?**
 - If you are eligible for the Patient Assistance, we will gather all required paperwork needed for submission to the manufacturer. This may include but is not limited to photo ID, 1040's or W-2's, signed application and a release of information form. We will also reach out to your provider to get the clinical side of the application completed and a copy of your prescription. We pride ourselves on “jumping through the hoops” so you don't have to! You will just stay in contact with your Prescription Navigator here at DisclosedRx and we will assist in any way possible.



2 N. Central Ave. Suite 1800, Phoenix, AZ 85004 • www.disclosedrx.com • 888-589-3340

- **What is alternative sourcing?**
 - Alternative sourcing is another savings program offered by DisclosedRx. The goal of alternative sourcing is to provide more cost-effective options for obtaining necessary medications. Medications sourced through this program are shipped directly from licensed pharmacies in the United States, Canada, Australia, or New Zealand.
- **Will this program have any impact on my deductibles or coinsurance I pay under my health plan?**
 - You will always have a \$0 copay when your eligible medication is shipped through the Alternative Sourcing channel. This \$0 copay is not affected by your current deductible or coinsurance parameters. Due to the \$0 copay, nothing will accumulate towards your deductible or out of pocket amounts.
- **Why are drugs less expensive in other countries?**
 - The Tier 1 Countries from which we source have government agencies or regulatory bodies that negotiate drug prices directly with pharmaceutical companies. They may use their bargaining power to secure lower prices for medications. In some cases, governments may set price caps or limits on the prices that can be charged for certain drugs, keeping them more affordable.
- **Are brand drugs dispensed in other countries different from the drugs we get in the U.S.?**
 - No, there is no difference. Brand drugs are patented products, and only the manufacturers that own those patents can manufacture those drugs. Many of the drugs that Americans take on a daily basis are already made in other countries and shipped to the U.S.
- **If I was previously denied a covered drug, can I now receive that medication from the Alternative Sourcing channel?**
 - No, if the medication has been denied by the DisclosedRx clinical review team it will not be eligible for order through the Alternative Sourcing channel.
- **Does enrolling in DisclosedRx's Alternative Sourcing stop me from being able to fill my drug through a domestic pharmacy in an emergency?**
 - Absolutely not. If there is an emergency situation, you will be able to obtain your medication through a domestic pharmacy. You may also opt out of Alternative Sourcing at any time.
- **How do I know if my drug is covered under DisclosedRx's Alternative Sourcing program?**
 - To be eligible for the program, individuals should be actively taking an approved BRAND or SPECIALTY medication for a minimum of 30 days. New prescriptions are not eligible, and it's necessary to fill the drug through a domestic pharmacy for the first fill. You may receive a phone call or email from DisclosedRx if you are taking an eligible medication. You may also call the DisclosedRx Alternative Sourcing team directly at (480) 690-5091 and a representative can determine if your medication is covered in the program.



2 N. Central Ave. Suite 1800, Phoenix, AZ 85004 • www.disclosedrx.com • 888-589-3340

- **What is needed to enroll and start receiving my medication from the Alternative Sourcing program?**
 - Enrollment for the Alternative Sourcing program includes two pieces of required documentation. We will need a copy of the front and back of your unexpired photo identification, such as a driver's license. For some cold chain medication orders, we will also need you to sign a Declaration of Citizenship form.

- **Are these drugs safe?**
 - Yes! The medication you will receive are the same exact medications that are dispensed in the United States. The medications are dispensed by licensed pharmacists who are trained to ensure the correct medication, dose, and instructions are provided to patients.

- **What is a Tier 1 Country?**
 - According to this definition, Tier 1 countries enumerated in Section 802(b)(1)(A)(i) and (ii) of the FD&C Act include Australia, Canada, Israel, Japan, New Zealand, Switzerland, South Africa, the European Union, and countries in the European Economic Area. All of these countries meet the FDA's definition of Tier 1, ensuring the quality and safety of medications sourced from these locations. This commitment to sourcing medications only from countries that meet or exceed FDA standards is an important aspect of the program's focus on patient safety and medication quality. It provides assurance to individuals participating in the program that the medications they receive are subject to rigorous quality control and safety standards, in line with U.S. regulatory requirements.

- **How do we know these medications are not counterfeit?**
 - Ensuring the authenticity and safety of medications is of paramount importance in healthcare. Pharmacy benefit administrators like DisclosedRx, in partnership with reputable pharmacies and manufacturers, employ various measures to minimize the risk of counterfeit medications. The medication that is dispensed from these Tier 1 Country licensed pharmacies is sealed in manufacturer packaging, which includes manufacturer information and specific lot numbers. These quality control measures align with the rigorous standards in Tier 1 countries and further enhance the safety and authenticity of the medications.

- **What should I do if I have more questions?**
 - DisclosedRx is always here to help. If you have questions about the Agile Channel Management Program, our Prescription Navigator team is available 8am – 8pm EST Monday – Friday, and can be reached at (480) 561-6005.